

# Tates Coaches

## HOLIDAY BOOKING FORM

PLEASE COMPLETE THIS FORM AND RETURN IT, WITH YOUR DEPOSIT, TO:  
**TATES COACHES. WATER END ROAD, POTTEN END, BERKHAMSTED. HP4 2SG.**  
**TEL: (01582) 840297 or (01442) 862468**

FULL NAME .....

ADDRESS .....

POST CODE ..... TEL .....

HOLIDAY TITLE ..... DEPARTING .....

No. OF PASSENGERS ..... Please list full names of all travellers below.

I enclose £ ..... being deposits of £50.00 per person.

Please select your desired pick up point:

<input type="checkbox"/> Dunstable, Priory Gates	<input type="checkbox"/> Luton, Church Street	<input type="checkbox"/> Markyate, The Fire Station
<input type="checkbox"/> St. Albans, St. Peter's Street	<input type="checkbox"/> Redbourn, Gertrude Peake Place	<input type="checkbox"/> Harpenden, Church Green
<input type="checkbox"/> Hemel Hempstead Bridge St.	<input type="checkbox"/> Aleyfield, Longlands.	

OTHER PICK UP'S BY ARRANGEMENT - PLEASE ENQUIRE.

REQUIREMENTS:

DOUBLE ROOM                       TWIN ROOM                       SINGLE ROOM (if available)

**Special Requirements**  
 (disabled Room / diet, etc.) .....

**TRAVEL INSURANCE:** You must be covered by comprehensive travel insurance for European Holidays. We no longer supply insurance but can supply details of a suitable company should you require them. Please give details of your travel insurance policy below. If you are unable to give this information now, please forward at your earliest convenience.

Insurance Reference No: ..... Company: .....

Insurance Company's Emergency Telephone No: .....

PLEASE NOTE THAT ALL SEATS ARE NON-SMOKING

I accept the conditions of booking as shown on the Holiday Booking Contract on the reverse of this form.

Signed: .....

### For Office Use Only

Holiday Cost Per Person:	£	x	=	£	Deposits Paid On:	
Single Supplements	£	x	=	£	Received By:	
<b>TOTAL</b>				£	Balance Due By:	
Deposits Paid			-	£	Balance Received:	
Balance Due			=	£	Received By:	



# HOLIDAY BOOKING CONTRACT

Tates Coaches take every care that you will have an enjoyable carefree holiday, but in your own interest you are advised to read the following conditions which set out the respective rights & liabilities of yourself & the company. Upon signing the booking form & receiving confirmation you accept these conditions.

## YOUR HOLIDAY PRICE

Holiday prices include coach travel, ferries, VAT, accommodation & meals only as specified in the holiday description. Coffee & refreshments en-route, lunches on day excursions are not included unless specified. We guarantee that your holiday price will not be subject to surcharges except for those resulting from action beyond our control. Continental holidays may also incur surcharges should the exchange rate change from those shown in the holiday description.

## RESERVATIONS

A non-refundable deposit of £50.00 per person is to be paid at the time of making the booking. The balance is to be paid no later than 6 weeks prior to the departure date. No reminders will be sent.

## TRAVEL INSURANCE

It is a condition of booking that you are adequately insured for any of our European holidays. We do not require you to have Travel Insurance for our UK Holidays. Prior to departure we will request that you provide to us details of your insurers, your policy number and the emergency contact number as stated on your policy. Since 1st January 2009, the sale of travel insurance connected to holidays or related travel has been regulated by the Financial Conduct Authority. As we do not hold the necessary authorisation, we are unable to offer or advise on travel insurance related matters. We can provide you with information from our preferred Insurance Brokers which will give you information on how to purchase Travel Insurance from them. Towergate Chapman Stevens are Travel Insurance Specialists in the Coaching Industry.

## IF YOU CANCEL YOUR HOLIDAY

You must do so in writing to Tates Coaches. As this incurs administrative costs we will retain your deposit. If cancelled within 42 days the following charges will apply.

42-28 Days	30% of total holiday cost
27-14 Days	45% of total holiday cost
13-7 Days	60% of total holiday cost
Within 7 Days	100% of total holiday cost

## COMPLAINTS

If you have a complaint during your holiday please notify our driver/courier immediately, who will do his/her best to rectify the problem at source. If this is not possible please send details in writing within 14 days of your return from the holiday. The company may not be able to examine any claim if the period has elapsed.

## STATUTORY AUTHORITIES

This brochure is issued to conform to the legislation of the national & international bodies of those countries it will operate in. The company reserves the right to modify the tours to conform to requests from the relevant authorities.

## ON A HOLIDAY YOU MAY NOT

1. Bring a pet or any other animal (except guide dogs by arrangement).
2. Play a radio or audio equipment on the coach.
3. Engage in any activity likely to cause nuisance to other passengers.
4. Smoke on the coach.

## CONDITIONS OF CARRIAGE

Tates Coaches accepts responsibility for those arrangements for your holiday which are wholly within our control & therefore accepts liability to clients for the negligence of our servants or employees. We make every effort to ensure proper arrangements have been made for all holidays advertised in the brochure & that suppliers of the services which you will enjoy during your holiday are efficient and reputable. However, we do not have direct control over the provision of such services by those suppliers & so cannot accept liability for any loss arising from actions or omissions of such suppliers who are not our servants or agents.

## LUGGAGE

Luggage must be restricted to one medium size suitcase (15 kilos) per person. We reserve the right to refuse to carry overweight luggage. Whilst every care will be taken with passenger's possessions, the company cannot accept liability for luggage or personal items left in the coach.